

Fiji Airways

We've partnered and successfully delivered a number of security solutions with ESET which has provided greater protection, increased device control and with ESET's product roadmap, we have a scalable product where modules can be easily added. Working with ESET partners and support has been painless.

It's been a positive journey with immense learning and growth for our team.

Fiji Airways



INDUSTRY

Aviation

WEBSITE

<https://www.fijiairways.com>

COUNTRY

Fiji

PRODUCT

ESET Endpoint Security, 700 seats

ESET Mobile Security, 400 seats

ESET File Server Security, 180 seats

THE CUSTOMER

Fiji Airways took off on the 1st September, 1951, a seven-seater trip from just outside the capital of Suva. From such humble beginnings, the company now employs more than 1400 staff, turns over in excess of FJD 1 billion a year and operates over 400 flights a week to 15 cities around the world.

Like any airline, the company comprises a diverse range of departments, many covering highly-skilled areas of operation at the cutting edge of technology. At the front end is a customer service interface that needs to inform, reassure, protect and engage passengers and prospective customers. This complex myriad of interlocking operations demands a sophisticated, fast and secure IT system.



THE CHALLENGE

The Fiji Airways Team explain the challenges they were facing: *"With the growing threat landscape and skillset shortage in the cyber security sector, the available resources have their hands filled up with protecting the organization from every possible threat. Ultimately, we were looking for a solution that would deliver easier management and deployment."*

"We reviewed the marketplace, with the ultimate goal of spending more time on investigating and mitigating risk rather than having to manage the technical aspects of a product. We also needed a partner that could immediately rescue us if we hit a roadblock. After a proof of concept evaluation, we decided to invest in ESET Endpoint Security."



THE SOLUTION

Fiji Airways' IT Security Team now has a powerful view across all endpoint threats. *"This has improved our response time to mitigating threats," "There are many other reasons why we trust ESET, from the value added by the local partner—VT Solutions—to the amount ESET invested in upskilling security administrators in Fiji. It showed how confident ESET was that its products would add customer value in almost every way."* ESET's security solutions are providing greater protection and increasing device control. And with ESET's product roadmap, we have a scalable product where modules can be easily added. Working with ESET partners and support has been painless. It's been a positive journey with immense learning and growth for team."

KEY BENEFITS FOR FIJI AIRWAYS

- Greater protection
- Increased device control
- Scalability
- Training and admin support
- Added value for customers